



## Porter's Five Forces Strategic Analysis: 1. Industry Rivalry (Horizontal Competition) • Industry Growth Rate: Degree of Differentiation: Market Concentration vs. Fragmentation: Number of Competitors: Barriers to Exit: Summary: 2. Supplier Power (Upstream) Supplier Concentration vs. Fragmentation: **Switching Costs**:

Importance to Suppliers:

## Segment 1: • Demographic Profile: Example(s): • Relevant Pain Points / Strategic Issues: • Client's Relevant Solutions & Framing: Segment 2: XX Demographic Profile:

Customer Segmentation Analysis:

## Best Buyer Customer Journey Map: Segment Chosen: most strategically valuable buyer segment due to: **STAGE 1: PROBLEM AWARENESS** Trigger: Pain Point: 0 **Thoughts/Emotions:** Search Behavior: Information Channels: • Client Opportunity: